

Web Design – Terms & Conditions

1. Scope of Work

The website/app will be developed based on the selected package (Basic, Standard, Premium, Pro). Any extra pages, custom features, integrations, or third-party tools requested beyond the package will be charged separately.

2. Content Responsibility

Website content (text, images, logos, documents) will be provided by the client. If content writing or image sourcing is required from our side, it will be charged additionally.

3. Payment Terms

Payment will be done in 2 installments: 50% advance before starting the project and 50% before final delivery. Clients may opt for 4 installments by paying a small additional convenience charge.

4. Project Timeline

Project delivery depends on timely content submission and feedback from the client. Any delay from the client side may increase the delivery timeline.

5. Revisions & Changes

Limited revisions are included as per the selected plan. Major design or feature changes after approval will be treated as paid work.

6. Annual Maintenance Charges (AMC)

AMC is optional but recommended for smooth operation, security, and updates.

Plan	AMC / Year
Basic	₹ 2,000
Standard	₹ 5,000
Premium	₹ 8,000
Pro	₹ 12,000

AMC Includes

Bug fixing, security monitoring, WordPress updates, plugin updates, minor content changes, and technical assistance.

7. Hosting, Domain & Third-Party Services

Hosting, domain, payment gateway, SMS, WhatsApp API, ERP/LMS licenses will be purchased in the client's name and charged separately.

8. Admin Panel & Training

Admin panel access will be provided. Step-by-step guide videos will be shared to manage content easily.

9. Support System

24x7 help chat support will be available. AMC clients will receive priority support.

10. Security & Responsibility

We take standard security measures but are not responsible for hacking, server downtime, or data loss caused by third-party services.

11. Ownership & Rights

Full ownership of the website/app will be transferred after full payment. We reserve the right to showcase the project in our portfolio.

12. Cancellation & Refund

Advance payment is non-refundable. In case of project cancellation, charges will be applied based on work completed.

13. Communication

For any confusion, upgrade, or clarification, clients are requested to contact us directly.

We believe in transparent pricing, clear communication, and long-term professional support.